

*Latex formatted questions may not properly render*

- Compelling
- Supporting
- Avoiding
- Persuading

- Ethnic
- Political and ethnic
- Religious
- Resource Control

- ☐ Knowledge
- ☐ Experience
- ☒ Readiness
- ☐ Understanding

- Ethnic conflict
- Religious conflict
- Political conflict
- Environmental conflict

- Verbal Administrative Technique
- Value Added Tax
- Value Arbitration Technique
- Verbal Aggressive Theory

- Latent/formation stage/ Escalation/de-escalation stage
- Pacifist stage / Escalation/de-escalation stage
- Conflict stage/ Pacifist stage
- Escalation/de-escalation stage

- Disappointed
- Emotionally Abuse
- Together
- Believe

- Multi-ethnic, Multi-racial and Multi-religious
- Multi-religious, Multi-linguistic and Multi-ethnic
- Multi-racial, Multi-religious and Multi-linguistic
- Multi-linguistic and Multi-religious

- Creation of forum/adoption of problem
- Collection and sharing of information or data
- Seeking the service of a lawyer
- Decision making process

**Q10 What is referred to as historical theory or concept that rejects war as a means of settling dispute?**

- ☐ Pacifism
- ☐ Realism
- ☐ Liberalism
- ☐ Naturalism

**Q11 In which of the following Universities does Gerald M. Blair work**

- ☐ University of Birmingham
- ☐ University of Edinburg
- ☐ University of Texas
- ☐ University of Wale

**Q12 Identify the option that is not part of the merits of Alternative Dispute Resolution (ADR)**

- ☐ Its saves time
- ☐ It is cost effective
- ☐ It breaks relationship
- ☐ It encourages parties' participation

**Q13 How many suggestions did Daniel Druckman offered for making research relevant?**

- ☐ 3
- ☐ 4
- ☐ 9
- ☐ 11

**Q14 Escalation of violence is often described as a**

- ☐ Security Dilemma
- ☐ Upward review of conflict
- ☐ Conflict progression
- ☐ Conflict trajectory

**Q15 Communication is a function of \_\_\_\_\_.**

- ☐ Perception, value and encouragement
- ☐ Values, perception and communication style
- ☐ Communication style and values
- ☐ Encouragement and communication style

**Q16 An emotional state that varies in intensity from mild irritation to intense fury and rage is referred to as**

- ☐ Disillusionment
- ☐ Anger
- ☐ Intra personal conflict
- ☐ Confusion

**Q17 A situation whereby the destruction, dissolution and confrontation ensued and hostile system is pursued intensively as a goal is called \_\_\_\_\_**

- ☐ Loss of face
- ☐ Calcification
- ☐ Dissipation
- ☐ Action

**Q18 \_\_\_\_\_ is a technique used to represent a conflict graphically, placing the parties in relation both to the problems and to each other**

- ☐ Conflict Analysis
- ☐ Onion/doughnut
- ☐ Conflict Mapping
- ☐ Pyramid

**Q19 \_\_\_\_\_ does not only mean absence of conflict, crisis or war but also presence of justice, equity and social stability**

- ☐ War
- ☐ Peace
- ☐ Avoidance
- ☐ Confrontation

**Q20 \_\_\_\_\_ a Quaker conciliator**

- ☐ Adam Curle

- ☐ Lederach
- ☐ Cynthia Sampson
- ☐ Edward Azar

**Q21 The theoretical insight propounded by advocates of conflict resolution that the Nuclear Arms Race could be diminished is known as \_\_\_\_\_**

- ☐ Conflict theory
- ☐ Hitler theory
- ☐ Maslow theory
- ☐ Game theory

**Q22 The International Court of Justice was established in \_\_\_\_\_ by the UN Charter**

- ☐ 1944
- ☐ 1945
- ☐ 1946
- ☐ 1947

**Q23 The following are stages in group development except one. Pick the incorrect option.**

- ☐ Forming, storming and norming
- ☐ Supporting, storming and forming
- ☐ Storming, Norming and forming
- ☐ Norming, forming and storming

**Q24 The concept of empowerment and recognition is associated with \_\_\_\_\_.**

- ☐ Arbitration
- ☐ Court adjudication
- ☐ Transformative facilitation
- ☐ Alternative dispute Resolution

**Q25 The ABC triangle in conflict resolution means**

- ☐ Automatic Behaviour Capability
- ☐ Altitude Behavior and Content
- ☐ Attitude Behaviour and Content
- ☐ Alpha Betta and Cathode

**Q26 Social justice pursues social conduct based on the following premise except one. Pick the odd option**

- ☐ Impartiality, Equity and Fairness/just
- ☐ Fairness/just and Nepotism
- ☐ Equity, Fairness/just and Nepotism
- ☐ Nepotism

**Q27 Pacifism means do not settle conflict with \_\_\_\_\_.**

- ☐ Violence
- ☐ Avoidance
- ☐ Violent Compromise
- ☐ Honest Cooperation

**Q28 Negotiation as complex communication among multiple parties is a form of approach by**

- ☐ Game theorists
- ☐ Decision theorists
- ☐ International relations scholars
- ☐ Organization theorists

**Q29 Louis Diamond and Ambassador John Mc Donald propounded \_\_\_\_\_**

- ☐ Multi Track diplomacy
- ☐ Game theory
- ☐ Frustration/aggression theory
- ☐ Cooperative behaviour

**Q30 An act of pursuing a social conduct based on justice, impartiality, legitimacy, equity and fairness in awarding what is due is called -----**

- ☐ Retributive Justice
- ☐ Punitive Justice

- ☐ Social Justice
- ☐ Restoration Justice

**Q31 In what year were Churches in Zambia cooperated to monitor elections?**

- ☐ 1991
- ☐ 1989
- ☐ 1995
- ☐ 1964

**Q32 Identify the nexus between Burton and Fisher and William Ury's models of conflict resolution**

- ☐ need based
- ☐ interest based
- ☐ cooperative conflict behavior
- ☐ evolution of conflict resolution

**Q33 How can mutual expectation of conflict parties when targeting power be prevented?**

- ☐ Mediation
- ☐ Peacebuilding
- ☐ Greater coercion
- ☐ Contentious interaction

**Q34 Courts have the primary leverage of \_\_\_\_\_**

- ☐ Gives parties most control
- ☐ Enforce compliance
- ☐ Readily available
- ☐ Time consuming

**Q35 Civilian oversight and legislative control of defence matters is a fact of \_\_\_\_\_ of the re-educating program and military professional**

- ☐ First principle
- ☐ Second principle
- ☐ Third principle
- ☐ Fourth principle

**Q36 An effective conflict resolution process comprises three major approaches to decision making namely \_\_\_\_\_, \_\_\_\_\_ and \_\_\_\_\_**

- ☐ Cognitive approach, Evaluation approach, Storming approach
- ☐ Evaluation approach, Storming approach, Affective approach
- ☐ Storming approach, Affective approach Cognitive approach
- ☐ Affective approach, Cognitive approach, Evaluation approach

**Q37 A mental predisposition to act that is expressed by evaluating a particular entity with some degree of favour or disfavour is referred to as \_\_\_\_\_.**

- ☐ Attitude
- ☐ Conception
- ☐ Notion
- ☐ Mind control

**Q38 \_\_\_\_\_ is an act of sending and receiving information and giving feedback**

- ☐ Interpersonal relationship
- ☐ Communication
- ☐ Dialogue
- ☐ Gesture

**Q39 \_\_\_\_\_ With formal mandate, and upon the invitation of the disputing parties, hears the issues in the conflict and discusses them with each side in a formal legal setting \_\_\_\_\_ is description of arbitration by \_\_\_\_\_.**

- ☐ HYBILC
- ☐ Moore
- ☐ Albert
- ☐ Brownlie

**Q40 Normative and \_\_\_\_\_ are the two types of socio-psychological processes that contribute to conflict escalation**

- ☐ Conceptual
- ☐ Perceptual

- ☐ Reidual
- ☐ Normal

**Q41 In what year did the National Center for Children Exposed to Violence formed a Regional Resource Group**

- ☐ 2001
- ☐ 1991
- ☐ 1987
- ☐ 1973

**Q42 Identify the conflict resolution methods**

- ☐ Negotiation, Peace keeping and Arbitration
- ☐ Mediation, Negotiation and Arbitration
- ☐ Peace keeping and peacebuilding
- ☐ Arbitration, Peace keeping

**Q43 Feminism is global struggle aimed at addressing the oppression of ? and create gender ..**

- ☐ Women, inequality
- ☐ Female, abuse
- ☐ Men, discrimination
- ☐ Less-privileged, balance

**Q44 Conflict de-escalator does not include**

- ☐ Listening
- ☐ Compromise
- ☐ Self esteem
- ☐ Person speak

**Q45 Choose among the following options the one that is not part of active listening techniques**

- ☐ Clarifying
- ☐ Encouraging
- ☐ Confessing
- ☐ Validating

**Q46 African traditional approaches to conflict prevention management and resolution consist of the following?**

- ☐ Ritual treaties/socialization, Oath taking/use of marriage
- ☐ Blood covenant/ Message/information, Oath taking/use of marriage
- ☐ Oath taking/use of marriage/ Message/information
- ☐ Blood covenant/ Message/information

**Q47 . is a pacific mechanism in the management of conflict**

- ☐ Arbitration
- ☐ Alternative dispute Resolution
- ☐ Transformative facilitation
- ☐ Neutral Third party

**Q48 attempts to combine conflict progression with different strategies management and prevention?**

- ☐ Donald Rothchild
- ☐ Karl Marz
- ☐ Richard W. School
- ☐ Michael Lund

**Q49 Extermination of the opponent at the price of self-extermination is seen as accepted can be classified as ----**

- ☐ Dissipation
- ☐ Overthrow the opponent
- ☐ Together into the abyss
- ☐ Danger of wrong

**Q50 What is a bed - fellow of mind control?**

- ☐ Brainstorming
- ☐ Control of thought
- ☐ Control of action
- ☐ Timing

**Q51 The highest body of the UN when it comes to decision on peace and security is -----**

- ☐ General Assembly
- ☐ Security Council
- ☐ ICJ
- ☐ unesco

**Q52 The International Court of Justice (ICJ) was established in ----- by the UN Charter.**

- ☐ 1945
- ☐ 1947
- ☐ 1954
- ☐ 1965

**Q53 Who defines mediation as " a process of conflict management, related to but distinct from the parties' own negotiation**

- ☐ Bisrock
- ☐ Bercovitch
- ☐ Bull
- ☐ Bassil

**Q54 The ----- frameworks in negotiation are useful for drawing together experimental data into a more comprehensive, unified view**

- ☐ theoretical
- ☐ predictive
- ☐ congenial
- ☐ conditional

**Q55 The international relations model stresses the place of ----- preparation in shaping the course of subsequent negotiation**

- ☐ preemptive
- ☐ conditional
- ☐ prenegotiation
- ☐ crafty

**Q56 Something which causes a conflict to get more intense, more quickly is called conflict -----**

- ☐ escalator
- ☐ cuase
- ☐ dynamics
- ☐ descalator

**Q57 All these are stages of conflict escalation except -----**

- ☐ calcification
- ☐ debate
- ☐ action
- ☐ retreat

**Q58 Friedrich Glasl defines nine stages of conflict escalation to describe the dynamics of escalation**

- ☐ Glasl James
- ☐ Friedrich Glasl
- ☐ Friedrich Bismack
- ☐ John Longman

**Q59 Escalating conflicts are also dangerous because they can get out -----**

- ☐ control
- ☐ site
- ☐ radar
- ☐ insurance

**Q60 Who attributes a spiral of violence to the logic of contentious interaction**

- ☐ Bismack
- ☐ Powen
- ☐ Kriesberg
- ☐ Coren

**Q61 Evolution of conflict resolution as a field of study was developed by \_\_\_\_\_.**

- ☐ Michael E. Salla
- ☐ Charles Osgood
- ☐ John Burton
- ☐ William Ury

**Q62 Conflict analytical tools comprises of the following**

- ☐ The ABC triangle, Force-field analysis
- ☐ Conflict mapping/ Focus Group discussion
- ☐ Doughnut/Onion analytical tool/ The ABC triangle/ Conflict mapping
- ☐ Force-field analysis / Conflict mapping

**Q63 Attitude consists of \_\_\_\_\_ components**

- ☐ 4
- ☐ 3
- ☐ 2
- ☐ 5

**Q64 A system of social organization in which descent and inheritance are treated through the female line is called**

- ☐ Maternity
- ☐ Matriarchy
- ☐ Lineage
- ☐ Paternity

**Q65 \_\_\_\_\_ strongly believes that ethnic conflicts are necessary for growth and development**

- ☐ John burton
- ☐ Onigu Otite
- ☐ Otite Onigu and Olawale Albert Isaac
- ☐ Sam Amoo

**Q66 \_\_\_\_\_ is a tool or technique by which the scope of a conflict is determined or ascertained**

- ☐ Conflict Mapping
- ☐ Conflict Analysis
- ☐ Conflict Tracking
- ☐ Conflict Trajectory

**Q67 Ahimsa and \_\_\_\_\_ are the two peace principles traceable to the Indian leader Mathama Gandhi**

- ☐ Satiyagraha
- ☐ Jainism
- ☐ Arthasativa
- ☐ Kumar

**Q68 Who attempts to combine conflict progression with different strategies management and prevention?**

- ☐ Donald Rothchild
- ☐ Karl Marz
- ☐ Richard W. School
- ☐ Michael Lund

**Q69 Religious conflict has to do with differences in -----**

- ☐ value
- ☐ age
- ☐ race
- ☐ power

**Q70 Personality types contribute to conflict in the sense that we are ----- human beings**

- ☐ all
- ☐ same
- ☐ different
- ☐ unequal

**Q71 Lewis Coser (1956:8) also defines conflict as \_\_\_\_\_A struggle over values and claims to secure status, power and ----- "**

- ☐ resources
- ☐ rest

- ☐ intent
- ☐ none of them

**Q72 The following issues like interests, values, beliefs, emotions, goals, space, position and scarce resources and ----- can cause conflict**

- ☐ money
- ☐ housing
- ☐ water
- ☐ all of them

**Q73 Frustration/Aggression Theory was propounded by \_\_\_\_\_**

- ☐ Dollard
- ☐ Dsemond
- ☐ David
- ☐ Charlse

**Q74 The three forms of conflict behavior are 'soft' and 'hard positional bargaining' and -----**

- ☐ general negotiation
- ☐ balanced negotiation
- ☐ principled negotiation
- ☐ reward negotiation

**Q75 Graduated Initiatives in Tension Reduction was a model developed by ----- in 1962**

- ☐ Charles Osgood
- ☐ Charles Osmond
- ☐ Charlse Raymond
- ☐ Osgood Charberlin

**Q76 The cold war was spearheaded by America and the ----- from two opposing sides**

- ☐ USA
- ☐ USSR
- ☐ China
- ☐ Britain

**Q77 The major arrowhead of World War II was -----**

- ☐ King Arnold
- ☐ George Bush
- ☐ Bill Clinton
- ☐ Adolph Hitler

**Q78 cooperation with tyrannical leaders would not elicit ----- responses**

- ☐ cooperative
- ☐ concomitant
- ☐ convincing
- ☐ coniving

**Q79 Rule of law, political agreements, religious authority and brute forces are used by man to ----- conflict**

- ☐ aggravate
- ☐ portend
- ☐ resolve
- ☐ retain

**Q80 Conflict Resolution, Genetics and Alchemy: The evolution of Conflict Transmutation was written by ---**

- ☐ Micheal Salla
- ☐ Micheal Samuel
- ☐ Sallah Juliet
- ☐ Samuel Juliet